1.0 SUMMARY

Magnum GSI Ltd is committed to delivering the highest quality, cost-efficient products and solutions to our clients and stakeholders. We offer a range of specialist geotechnical and ground engineering services to support clients through preliminary site assessment, optioneering, feasibility design, and planning to enable them to understand and manage ground risk associated with their projects. Our services are flexible and bespoke to our clients' needs. We also operate GeoScreen®, an automated ground risk screening service (geoscreen.uk) that produces desk-based reports for sites in England, Wales and Scotland, governed by explicit rating rules and a documented quality assurance process.

Monitoring and assurance of client and stakeholder satisfaction is central to all work carried out by Magnum GSI Ltd.

We are dedicated to driving compliance with our integrated management system and fostering continual improvement. This ensures that our activities and products consistently meet and exceed our clients' and stakeholders' expectations.

2.0 OBJECTIVES

Our quality performance is fundamental to our strategic objective to deliver the highest quality, cost efficient products and solutions to meet our clients' requirements. We commit to achieving this through the following objectives:

- **ISO 9001:2015 Certification:** Maintain our ISO 9001:2015 certification (Amtivo Group, trading as British Assessment Bureau, certificate 251677, valid to 21 April 2027) and continually improve our Quality Management System (QMS).
- **Regulatory Compliance:** Adhere to all applicable regulatory requirements.
- **Client-Centric Approach:** Integrate client quality requirements into our management system and ensure their delivery.
- **Performance Monitoring**: Conduct a comprehensive programme of inspections and internal audits to measure and improve business performance.
- **SMART Objectives:** Establish and review quality Key Performance Indicators (KPIs), including:
    - Meeting the targets set in PO24.00 Business Targets, which are reviewed at each management review.
    - Maintain a 100% close out rate of any NC raised within a month.
- **Incident Management:** Record and analyse quality-related close calls and incidents, ensuring effective corrective actions.
- **Automated Services:** Every GeoScreen report passes an automated QA gate before issue, and issued reports are sampled and recorded in the GeoScreen Sampling QA Log (PR314.00 GeoScreen QA and Validation Procedure).
- **Communication and Engagement:** Foster open channels of communication to ensure all employees contribute to quality improvements.
- **Training and Competence**: Provide comprehensive training and support to ensure employees understand and fulfil their quality responsibilities.
- **Resource Allocation:** Allocate sufficient resources to implement and sustain this policy.

3.0 RESPONSIBILITIES

Corporate Governance – The Director of Magnum GSI Ltd, Tristan Morgan, holds overall responsibility for quality management. The Director currently also acts as Quality Manager and monitors the execution of this policy.

Line Management – Quality is a Line Management Responsibility. Each manager will make regular assessments of the quality hazards, risk and opportunities associated with their area of responsibility. In addition, they will ensure that the quality processes, procedures and controls are sufficient to achieve operational excellence.

Employees – All employees have a responsibility to deliver operational excellence. They must fully co-operate with their managers and colleagues to deliver great service that consistently satisfies the requirements of our clients and stakeholders.

4.0 COMMUNICATION OF THE POLICY

This policy will be displayed on the Magnum GSI Ltd website and shared with stakeholders as required. Employees will be informed through induction and ongoing communication efforts.

5.0 REVISION HISTORY

Version	Date	Description of change
3.0	January 2025	Previous issue
4.0	31 October 2026	Annual review. ISO 9001:2015 certificate details added. GeoScreen added to the services. KPIs now point to PO24.00 Business Targets. GeoScreen QA objective added. Quality Manager role now held by the Director (Adam Morgan has left the company).

Signed by.



Tristan Morgan

Director.

Date: 31 October 2026