Effective date: 30 October 2026 | Last reviewed: 31 October 2026

Magnum GSI Ltd ("we", "our", or "us") is committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your personal data when you use our website (https://magnumgsi.com), in accordance with the UK General Data Protection Regulation (UK GDPR), the Data Protection Act 2018, and the Privacy and Electronic Communications Regulations (PECR).

This policy covers this website only. If you order a report through our GeoScreen platform at geoscreen.uk, that service has its own privacy policy covering the data you submit and the providers used to generate your report: geoscreen.uk/privacy (PO39.00).

1.0 Who We Are

Magnum GSI Ltd provides geotechnical and site investigation services across the UK. We are the data controller for the personal data collected through this website.

- Magnum GSI Ltd, registered in England and Wales, company number 12982890
- Registered office: Braeside, Eastgate, Bishop Auckland, County Durham, DL13 2HP
- ICO registration number: ZB617254

If you have any questions about this policy or your rights under data protection law, please contact our data protection contact, Tristan Morgan, at Enquiries@magnumgsi.com.

2.0 What Personal Data We Collect

We may collect and process the following types of personal data when you visit our website or contact us:

- Name and contact details (e.g. email address, phone number)
- IP address and browsing behaviour, where analytics or similar cookies are enabled and you have consented to them
- Enquiry details if you complete a contact form
- Any other information you voluntarily provide

We do not collect special category data through this website, and we do not knowingly collect personal data from anyone under 18.

3.0 How We Collect Your Data

- Directly from you (e.g. when you complete a contact form or email us)
- Automatically via cookies and, where enabled and consented to, analytics tools when you browse our site

4.0 Why We Use Your Data

- To respond to your enquiries
- To improve our website and understand how it is used
- To maintain the security and integrity of our services
- To comply with legal obligations

We rely on the following legal bases under the UK GDPR: consent (e.g. for non-essential cookies); legitimate interests (e.g. website functionality and communications); and legal obligation (e.g. record-keeping).

5.0 Cookies and Tracking

Our website uses cookies and similar technologies to improve user experience and analyse website performance. Non-essential cookies are only set where you have given consent. We also count visits with Plausible Analytics, a privacy-friendly service hosted in the EU that sets no cookies and does not store IP addresses or other personal data.

You can read our full Cookie Policy at https://magnumgsi.com/cookie-policy-uk/ and manage your cookie preferences when you first visit our website or by adjusting your browser settings.

6.0 How We Store and Protect Your Data

We store your data securely using appropriate technical and organisational measures, including secure hosting environments, access controls and password protection, and regular data reviews and security updates. Magnum GSI Ltd holds Cyber Essentials certification for the whole organisation.

We do not keep your data longer than necessary. Enquiry correspondence and contact form submissions are normally retained for up to 24 months from our last contact with you, unless we need to keep them longer to meet a legal or contractual obligation.

7.0 Sharing Your Data

We do not sell your data. We may share your data with IT and website support providers under contract, and with legal or regulatory bodies where required. All third parties are contractually required to handle your data securely and only for the intended purposes.

8.0 International Transfers

Our website and email are operated from within the UK and the European Economic Area. Where an analytics or website service provider processes data outside the UK, that transfer is covered by appropriate safeguards, such as the UK Addendum to the EU Standard Contractual Clauses or an adequacy decision. You can request further information about these safeguards using the contact details in this policy.

9.0 Your Rights

Under the UK GDPR, you have the right to access your personal data, to correct inaccurate data, to request deletion of your data, to restrict or object to processing, to data portability, and to withdraw consent where applicable.

To exercise these rights, email us at Enquiries@magnumgsi.com. We will respond within one month. You also have the right to lodge a complaint with the Information Commissioner's Office (ICO) at ico.org.uk.

10.0 Changes to This Policy

We may update this policy from time to time to reflect changes in the law or our practices. The latest version will always be available on our website, with the effective date shown at the top.

11.0 Contact Us

Magnum GSI Ltd, Braeside, Eastgate, Bishop Auckland, County Durham, DL13 2HP. Email: Enquiries@magnumgsi.com. Company No. 12982890 | ICO: ZB617254.

12.0 REVISION HISTORY

Version	Date	Description of change
0.1 / 1.0	April 2025 - June 2026	First issue; reviewed April 2025; content updated June 2026
2.0	31 October 2026	Updated to match the live magnumgsi.com privacy page: Google Analytics replaced by cookie-free Plausible, company and ICO details added, separate GeoScreen policy referenced, retention period for enquiries, international transfers and Cyber Essentials added. 'Data Protection Officer' replaced by data protection contact.

Signed by.

Tristan Morgan 

Director.

Date: 31 October 2026