Effective date: 30 October 2026 | Last reviewed: 31 October 2026

Magnum GSI Ltd ("we", "our", or "us") is committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your personal data when you use the GeoScreen platform at https://geoscreen.uk (the "Service"), in accordance with the UK General Data Protection Regulation (UK GDPR), the Data Protection Act 2018, and the Privacy and Electronic Communications Regulations (PECR). GeoScreen is an automated geotechnical desk study platform operated by Magnum GSI Ltd. The live version of this policy is published at geoscreen.uk/privacy.

1.0 Who We Are

Magnum GSI Ltd is the data controller for personal data collected through this Service. Our registered details are:

- Company: Magnum GSI Ltd, registered in England and Wales, company number 12982890
- Registered office: Braeside, Eastgate, Bishop Auckland, County Durham, DL13 2HP
- VAT number: GB 398507447
- ICO registration: ZB617254

For all data matters, please contact our data representative, Tristan Morgan, at Enquiries@magnumgsi.com.

2.0 The Personal Data We Collect

- Contact details: the email address you provide, so we can deliver your report and send transactional messages about your order.
- Order details: the client name and the site information you enter, including the site address, postcode or National Grid Reference, any site boundary or route you draw or upload, and the proposed use of the site. A site address can, in some cases, be a residential address and therefore personal data.
- Business details: the trading name you provide at checkout and, where you have one, your company registration number. We ask for these because the Service is supplied for trade, business or professional purposes only, and we record the declaration you make to that effect.
- Payment information: your payment is processed by Stripe. We do not receive or store your full card details; we receive confirmation of payment and limited transaction metadata, such as the last four digits, payment status, and a transaction reference.
- Mailing list sign-up: if you sign up for GeoScreen updates, your email address, when you signed up and confirmed, where on the site you signed up, and the wording you agreed to. We keep this as a record of your consent.
- Business contact details: if we have contacted you about GeoScreen as part of your work, your name, job title, work email address and work phone number, your organisation, where we found those details, and a record of our contact with you, including any request not to be contacted again.
- Client feedback: if we send you a feedback link after a project or a report and you complete the form, your name, your organisation, the project or report reference, your ratings and comments, and whether you agreed to us publishing your comments and the name you asked us to use. We keep these as quality records under our ISO 9001 quality management system.
- Technical and usage data: limited information such as IP address and browser type, generated automatically when you use the site.

We do not knowingly collect special categories of personal data (for example health, ethnicity, or biometric data), and the Service does not require it.

3.0 How We Use Your Data and Our Lawful Bases

We process your personal data for the following purposes and on the following lawful bases under Article 6 of the UK GDPR:

What we do	Why	Lawful basis
Generate and deliver your report	To perform the service you have requested and paid for	Performance of a contract
Process your payment	To take payment for the report	Performance of a contract
Send transactional emails	To fulfil and support your order	Performance of a contract
Send occasional update emails (new guides, sample reports and product updates)	Only if you sign up and confirm your email address. You can unsubscribe at any time.	Consent
Contact businesses and public bodies about GeoScreen by email or phone	To introduce our services to organisations whose work they are likely to be relevant to. We only use work contact details, say in our first message where we found them, and stop as soon as you ask.	Legitimate interests
Ask for and record your feedback on our work	To check and improve the quality of our services, as our ISO 9001 quality management system requires. We only send feedback links to clients we have worked for.	Legitimate interests
Publish your comments as a client review	Only if you tick the box on the feedback form. We read every comment before it is published, credit you as you asked, and remove it at any time if you ask.	Consent
Keep records of transactions	To meet tax, accounting, and legal obligations	Legal obligation
Maintain security and prevent fraud	To protect the Service and our users	Legitimate interests
Improve and troubleshoot the Service	To operate and develop the platform	Legitimate interests
Count visits to the website (cookie-free analytics)	To understand which pages are used and where visitors come from. No cookies are set and no personal data is stored.	Legitimate interests

Where we rely on legitimate interests, we have considered the impact on you and do not use your data in ways you would not reasonably expect.

4.0 How Your Report Is Generated (Automated Processing)

GeoScreen produces reports by querying publicly available geotechnical and environmental datasets and using artificial intelligence to generate the report narrative. Hazard ratings are set by explicit rules applied to the data. To do this, the site location and proposed use you enter are transmitted to the third-party data and AI providers listed in the following section.

This automated processing produces a report about a site, not an automated decision about you. We do not carry out automated decision-making that produces legal or similarly significant effects on you within the meaning of Article 22 of the UK GDPR. The report is an indicative, preliminary desk-based assessment and is not a substitute for professional ground investigation.

5.0 Who We Share Your Data With

We use the following service providers ("processors") to operate the Service. Each is bound by a data processing agreement and processes your data only on our instructions.

Provider	Purpose	Processing location
Railway	Hosting and infrastructure (application, database, cache)	EU (Amsterdam)
Anthropic	AI generation of report narrative (processes site location and prompt text)	United States
Resend (Resend Inc.)	Email delivery	EU (Ireland)
Microsoft (Microsoft 365)	Business email and file storage, including emails to business contacts and our record of them	United Kingdom
Stripe	Payment processing	US, with safeguards (see International Transfers)
Plausible Analytics (Plausible Insights OÜ)	Website visit statistics. No cookies, and no IP addresses or other personal data stored	EU (Germany)

Our mailing list is held in our own database and confirmation emails are sent through Resend. If we move the list to a dedicated email marketing provider, we will add that provider to this policy before transferring any subscriber details to it.

In addition, to perform the geotechnical assessment, the site location you enter is transmitted to third-party data providers, including Ordnance Survey, the British Geological Survey, the Environment Agency, the Mining Remediation Authority, Natural England, the UK Health Security Agency, Historic England, the Forestry Commission, for sites in Wales, Natural Resources Wales and Cadw, and, for sites in Scotland, the Scottish Environment Protection Agency (SEPA), NatureScot, Historic Environment Scotland, Scottish Water, the Scottish Government (spatial data services) and Amazon Web Services (which hosts the Scottish public sector LiDAR data), together with MapTiler, so that the relevant site data can be retrieved. These are predominantly UK-based data sources.

We may also disclose personal data where required by law, to enforce our terms, or in connection with a sale or reorganisation of our business. We will treat your personal data as strictly confidential and will never sell it.

6.0 International Transfers

Our hosting (Railway), our email delivery (Resend) and our website analytics (Plausible) all take place in the EU. The UK recognises the EU as providing an adequate level of data protection, so these transfers are permitted without additional safeguards.

Anthropic, which generates the report narrative, processes the site location and prompt text you submit, acting as our processor. This is governed by Anthropic's Data Processing Addendum, with UK transfers covered by the ICO-approved UK Addendum to the EU Standard Contractual Clauses (SCCs). Information about Anthropic's sub-processors is available at anthropic.com/subprocessors.

Payment processing through Stripe involves transfers to the United States, protected by appropriate safeguards which may include the UK Extension to the EU-US Data Privacy Framework and/or Standard Contractual Clauses.

Each of our processors is bound by a written data processing agreement that requires them to protect your data and process it only on our instructions. You can request more information about these safeguards using the contact details in this policy.

7.0 How Long We Keep Your Data

We keep your personal data no longer than is reasonably necessary for the purposes for which it was collected:

Data type	Retention period
Report content and order / business / site details	Retained for 12 months to allow re-delivery and support, after which it is deleted or anonymised.
Transaction and accounting records	Retained for 7 years to comply with tax and accounting regulations.
Mailing list sign-ups	Kept until you unsubscribe. Sign-ups that are never confirmed are deleted after 30 days. When you unsubscribe we keep a record that you did so, so that we do not email you again.
Business contacts we have approached	Kept for up to 2 years from our last contact if you do not reply or become a customer, then deleted. If you ask us not to contact you, we keep only your name, organisation and email address on a do-not-contact list.
Client feedback	Kept for 7 years as a quality record. Comments you agreed to have published stay on our websites until you ask us to remove them, which you can do at any time.
Correspondence	Retained for as long as needed to handle your query and maintain our records.

8.0 How We Protect Your Data

We use appropriate technical and organisational measures to protect personal data, including encryption in transit, access controls, and the use of reputable infrastructure and payment providers. Magnum GSI Ltd holds Cyber Essentials certification covering the whole organisation. Our processors are also contractually required to maintain appropriate security measures. No system is completely secure, but we take reasonable steps to reduce risk.

9.0 Your Rights

Unless subject to an exemption under the UK GDPR, you have the following rights in relation to your personal data:

- The right to request a copy of the personal data we hold about you.
- The right to request that we correct any personal data that is inaccurate or out of date.
- The right to request erasure of your personal data where it is no longer necessary to retain it.
- The right to restrict or object to our processing in certain circumstances.
- The right to data portability for data you have provided to us.
- The right to object to direct marketing at any time: if we have contacted you about GeoScreen, reply “no thanks” or contact us and we will stop.
- The right to withdraw consent at any time where consent is our lawful basis for processing; for our update emails, by using the unsubscribe link or by contacting us.

To exercise any of these rights, contact us at Enquiries@magnumgsi.com. We will respond within one month, and there is normally no charge.

If you are unhappy with how we handle your data, you have the right to complain to the Information Commissioner’s Office (ICO) at ico.org.uk or on 0303 123 1113. We would, however, appreciate the opportunity to address your concerns first.

10.0 Cookies and Similar Technologies

We use cookies that are strictly necessary for the site to function. These do not require your consent under PECR. We count visits with Plausible Analytics, which sets no cookies and does not store personal data. Where we use any non-essential cookies in future, we will request your consent and provide controls to manage them. You can also manage cookies through your browser settings. Our full Cookie Policy is available on the website.

11.0 Children

The Service is intended for professional and business use and is not directed at children. We do not knowingly collect personal data from anyone under 18.

12.0 Changes to This Policy

Any changes we make to this policy will be posted on the website. The effective date at the top of this policy shows when it was last updated. Where changes are material, we will notify you by email where we hold your contact details.

13.0 Contact Us

Magnum GSI Ltd, Braeside, Eastgate, Bishop Auckland, County Durham, DL13 2HP. Email: Enquiries@magnumgsi.com.

14.0 REVISION HISTORY

Version	Date	Description of change
0.1	June 2026	Previous issue
1.0	31 October 2026	Updated to match the live geoscreen.uk privacy policy (30 October 2026): business details collected at checkout, mailing list, business contacts, Microsoft 365 and Plausible as processors, Welsh and Scottish data providers, site boundaries and routes, and retention periods for each. Note added that hazard ratings are rule-based.
1.1	1 November 2026	Retention row for client feedback and reviews (7 years as a quality record; published comments until withdrawn) added, matching the geoscreen.uk privacy page of 31 October 2026 and PO32.00 v2.1. Minor revision under PR132.00.
1.2	1 November 2026	Client feedback added to the data collected, the lawful-basis table (feedback: legitimate interests; publishing a review: consent) and the retention row renamed 'Client feedback', matching the geoscreen.uk privacy page of 31 October 2026 (client feedback forms). Minor revision under PR132.00.

Signed by.



Tristan Morgan

Director.

Date: 1 November 2026